

**Appendix D – Formal Complaints Waste and Recycling Services**

|                            |                            |                            |                            |                            |
|----------------------------|----------------------------|----------------------------|----------------------------|----------------------------|
| <b>Jan</b>                 |                            |                            |                            |                            |
| 01/01/2018 -<br>05/01/2018 | 08/01/2018 -<br>12/01/2018 | 15/01/2018 -<br>19/01/2018 | 22/01/2018 -<br>26/01/2018 | 29/01/2018 -<br>02/02/2018 |
| 0                          | 1                          | 1                          | 0                          | 0                          |
| <b>Feb</b>                 |                            |                            |                            |                            |
| 05/02/2018 -<br>09/02/2018 | 12/02/2018 -<br>16/02/2018 | 19/02/2018 -<br>23/02/2018 | 26/02/2018 -<br>02/03/2018 |                            |
| 1                          | 0                          | 0                          | 2                          |                            |
| <b>Mar</b>                 |                            |                            |                            |                            |
| 05/03/2018 -<br>09/03/2018 | 12/03/2018 -<br>16/03/2018 | 19/03/2018 -<br>23/03/2018 | 26/02/2018 -<br>30/03/2018 |                            |
| 1                          | 1                          | 1                          | 2                          |                            |
| <b>Apr</b>                 |                            |                            |                            |                            |
| 02/04/2018 -<br>06/04/2018 | 09/04/2018 -<br>13/04/2018 | 16/04/2018 -<br>20/04/2018 | 23/04/2018 -<br>27/04/2018 |                            |
| 1                          | 1                          | 1                          | 3                          |                            |
| <b>May</b>                 |                            |                            |                            |                            |
| 30/05/2018 -<br>04/06/2018 | 07/05/2018 -<br>11/05/2018 | 14/05/2018 -<br>18/05/2018 | 21/05/2018 -<br>25/05/2018 | 28/05/2018 -<br>01/06/2018 |
| 2                          | 1                          | 6                          | 25                         | 25                         |
| <b>June</b>                |                            |                            |                            |                            |
| 04/06/2018 -<br>08/06/2018 | 11/06/2018 -<br>15/06/2018 | 18/06/2018 -<br>22/06/2018 | 25/06/2018 -<br>29/06/2018 |                            |
| 16                         | 7                          | 9                          | 14                         |                            |
| <b>July</b>                |                            |                            |                            |                            |
| 02/07/2018 -<br>06/07/2018 | 09/07/2018 -<br>13/07/2018 | 16/07/2018 -<br>20/07/2018 | 23/07/2018 -<br>27/07/2018 |                            |
| 32                         | 48                         | 47                         | 54                         |                            |
| <b>Aug</b>                 |                            |                            |                            |                            |
| 30/07/2018 -<br>03/08/2018 | 06/08/2018 -<br>10/08/2018 | 13/08/2018 -<br>17/08/2018 | 20/08/2018 -<br>24/08/2018 | 27/08/2018 -<br>31/08/2018 |
| 59                         | 49                         | 54                         | 46                         | 15                         |